What's a Trustee to Do?

Challenges and needs facing fund trustees

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Moderator

You want me to serve on what?

Client Protection Fund





Orientation

- Introduction to other Board members.
- What would have been helpful that was not provided?
- What were your concerns prior to your first meeting?

Lawyers and Non-Lawyer Members



Lawyers

- Rule of law oriented?
- Look for ways not to pay?
- Other

Non-Lawyers

- Understand function of Fund?
- Able to convey public's perception?
- Tendency to defer judgement to lawyer members?
- Other

Difficult Claims

- Open discussion?
- Staff's recommendation influence Board?
- Is dying dishonest?
- Malpractice v theft easy to identify?
- Unearned fees
- Claimant with "character" issues

Discretion – a powerful tool

- Comfortable using?
- Book of Precedents hinder use of discretion or helpful?

What was your biggest disappointment during your term?



What was your best "feel good" moment serving as a Trustee?



